



The Municipal Welcome Service seeks to respond to the initial needs for information and training of migrants by means of some basic knowledge that facilitate living and working in Lleida.

The main objective of the Municipal Welcome Service is to promote personal autonomy and equality among citizens.

To whom is it addressed?

Any foreign migrant, asylum seeker or subsidiary protection, refugee, stateless or returned, aged 16 years and older, regardless of their nationality or legal status who is registered in Lleida.

What content is needed for obtaining the Initial Welcome Certificate?

- Knowledge of the Catalan language: 90 hrs.
- Knowledge of the Spanish language: 90 hrs.
- Knowledge of the work environment: 15 hrs.
- Knowledge of the immediate environment, Lleida: 15 hrs.

What rights does someone have when completing the welcome circuit?

You are entitled to the Welcome Certificate if you complete the planned circuit.

What usefulness does the Welcome Certificate have?

The Welcome Certificate can be used for incorporation into Catalan society, to facilitate access to employment and to validate training and experience. It is also useful in the following immigration processes:

- Obtaining the integration report for social ties
- Renewal and/or modification of the temporary residence permit
- Acquire nationality because of residence

Where can you request information on the welcome activities?

• **MUNICIPAL OFFICE OF CITIZEN SERVICES (OMAC)**

Pl. de la Paeria, 11
Helpline **010** (6:30 to 24:00)
e-mail: infocit@paeria.es

• **MUNICIPAL WELCOME SERVICE (SAM)**

Pl. de l'Ereta, 8, 3rd floor
Tel. 973 700 457
e-mail: dretscivils@paeria.cat

IMPORTANT!

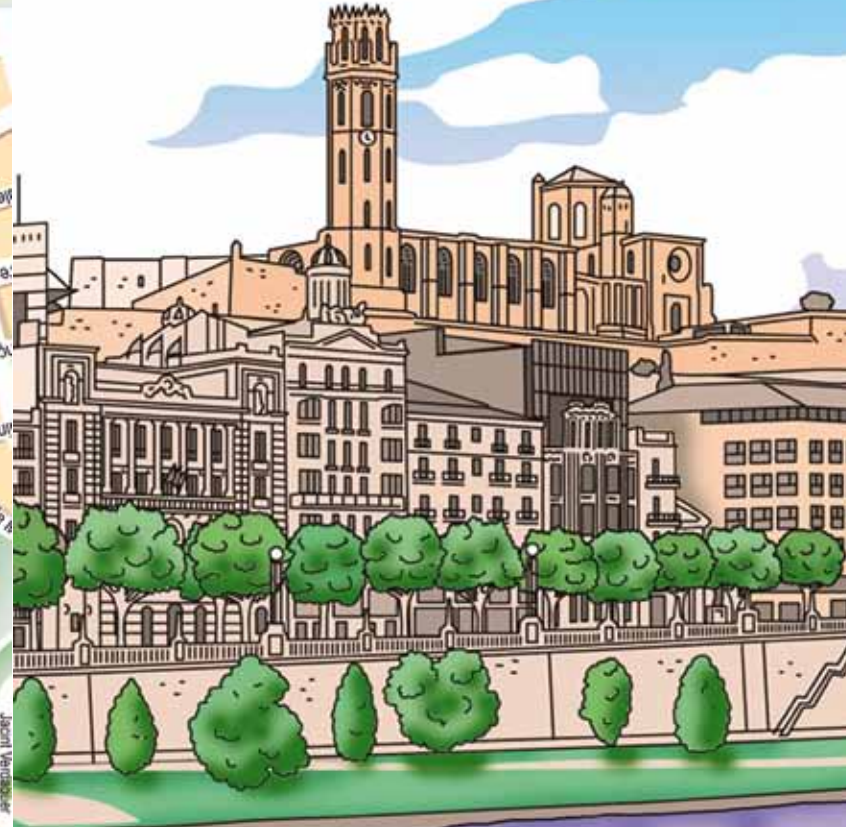
- The Municipal Welcome Service (SAM), in addition to workshops for obtaining the Welcome Certificate, also offers direct attention to inform about the various procedures related to immigration processes, as well as the services and resources of the city. Workshops are also offered for a basic level of Catalan, conversation workshops in Spanish and Catalan and literacy workshops.
- Two years are available to complete the training.
- You must attend at least 75% of the hours of each workshop to obtain the certificate.
- If you already know Catalan or Spanish, have completed a course at SOC or some course on knowledge of the environment, you can ask the Municipal Welcome Service if they can be used. The knowledge you already have also counts!

MORE WORKSHOP INFORMATION AND REGISTRATION:

MUNICIPAL WELCOME SERVICE (SAM)

Pl. de l'Ereta, 8, 3rd floor
Tel. 973 700 457
e-mail: dretscivils@paeria.cat

WANT TO LEARN MORE ABOUT YOUR CITY AND WHAT IT OFFERS?



COME AND PARTICIPATE IN THE WELCOME CIRCUIT!



Generalitat de Catalunya
Departament de Treball, Afers Socials
i Famílies
Secretaria d'Igualtat, Migracions
i Ciutadania

LA PAERIA



Ajuntament de Lleida

CPNL - C/ del Governador Montcada, 13
2n 2a. Tel: 973 282 607

SAM - SERVEI D'ACOLLIDA MUNICIPAL
Plaça de l'Ereta, 8, 3r. Tel: 973 700 457

OMAC - Plaça de la Paeria, 11. Tel: 010

IMO: C/ Pare Palau, 5. Tel: 973 242 000
(pardiniyes)