



The Municipal Welcome Service seeks to respond to the initial needs for information and training of migrants by means of some basic knowledge that facilitate living and working in Lleida.

The main objective of the Municipal Welcome Service is to promote personal autonomy and equality among citizens.

To whom is it addressed?

Any foreign migrant, asylum seeker or subsidiary protection, refugee, stateless or returned, aged 16 years and older, regardless of their nationality or legal status who is registered in Lleida.

What content is needed for obtaining the Initial Welcome Certificate?

- Knowledge of the Catalan language: 90 hrs
- Knowledge of the immediate environment: 15 hrs
- Knowledge of the work environment: 15 hrs. Given by SOC with prior referral from SAM

What rights does someone have when completing the welcome circuit?

You are entitled to the Welcome Certificate if you complete the planned circuit.

What usefulness does the Welcome Certificate have?

The Welcome Certificate can be used for incorporation into Catalan society, to facilitate access to employment and to validate training and experience. It is also useful in the following immigration processes:

- Obtaining the integration report for social ties
- Renewal and/or modification of the temporary residence permit
- Acquire nationality because of residence

FOR INFORMATION AND INSCRIPTIONS

• MUNICIPAL WELCOME SERVICE (SAM)

PRIOR APPOINTMENT TO:

Tel. 973 700 457

e-mail: acollida@paeria.cat

<https://tramits.paeria.cat/Ciutadania/>

<https://dretscivils.paeria.cat>

Av. Tortosa, 2 pl. baixa

• MUNICIPAL OFFICE OF CITIZEN SERVICES (OMAC)

PRIOR APPOINTMENT TO:

Tel. 973 678 060

e-mail: gestions-omac@paeria.cat

<https://citaoficines.paeria.cat>

<https://omac.paeria.cat/lomac>

Rambla de Ferran, 32

IMPORTANT!

- The Municipal Welcome Service (SAM), in addition to workshops for obtaining the Welcome Certificate, also offers direct attention to inform about the various procedures related to immigration processes, as well as the services and resources of the city and free consultations with lawyers through the Orientation in Immigration Service (SOE). Workshops are also offered for a basic level of Catalan, Spanish and literacy, and prevention of male violence.
- You must attend at least 75% of the hours of each workshop to obtain the certificate.
- If you already applied for the Welcome Service in other municipality and you have a certificate of some of the various workshops, let us know!



@dretscivillslleida



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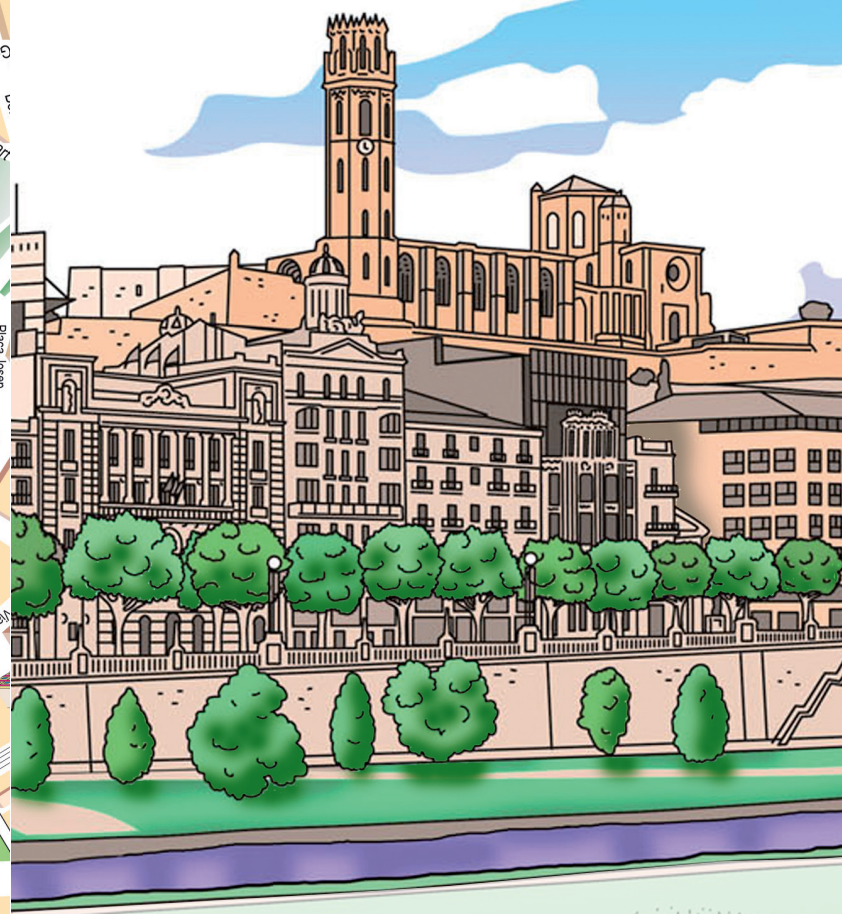


@dretscivillsll

<https://dretscivils.paeria.cat/>

WANT TO LEARN MORE ABOUT YOUR CITY AND WHAT IT OFFERS?

COME AND PARTICIPATE IN THE WELCOME CIRCUIT!

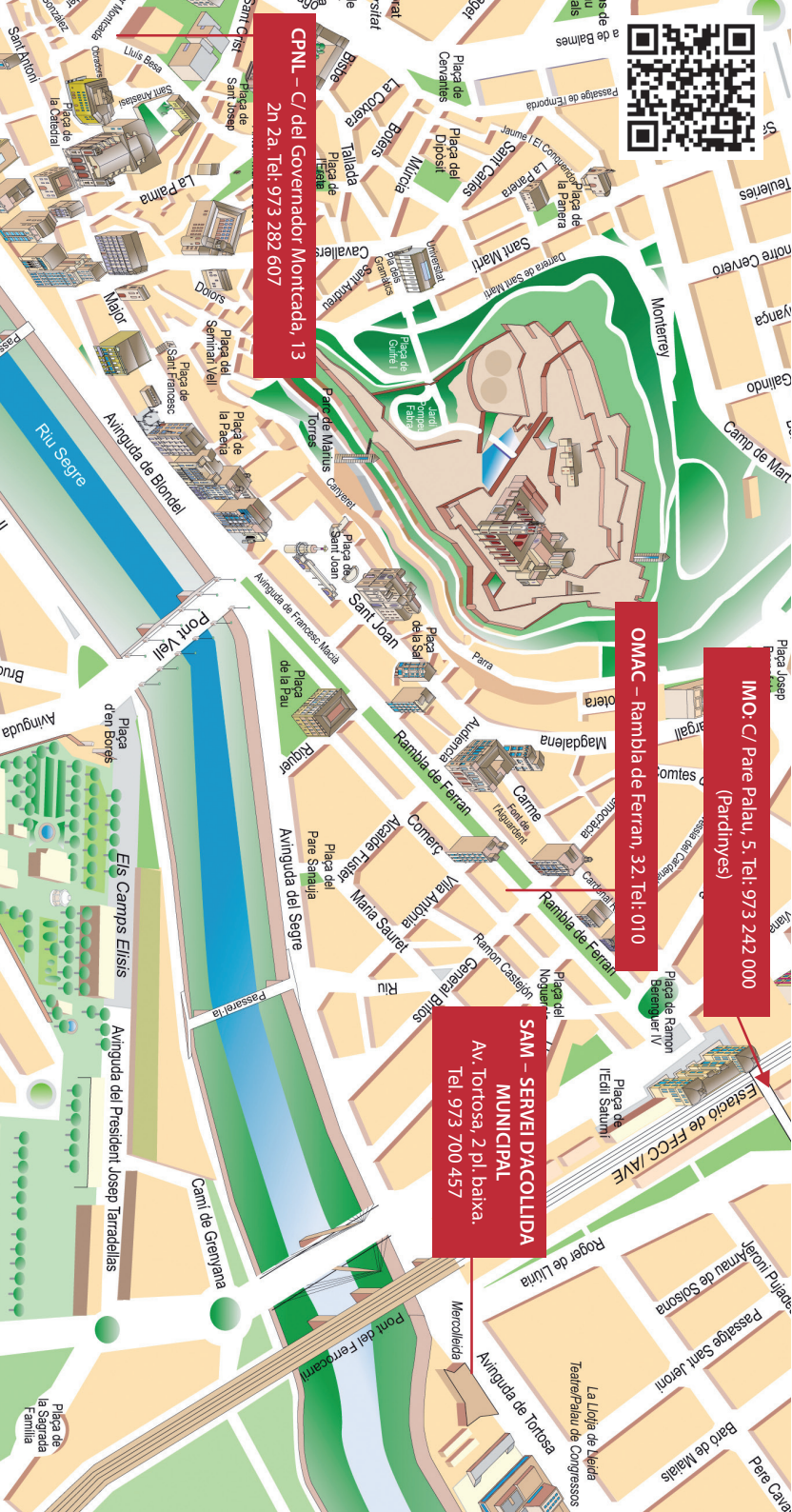



CPNL - C/ del Governador Montcada, 13
2n 2a. Tel: 973 282 607

OMAC - Rambla de Ferran, 32. Tel: 010

IMO: C/ Pare Palau, 5. Tel: 973 242 000
(Pardinyes)

**SAM - SERVEI D'ACOLLIDA
MUNICIPAL**
Av. Tortosa, 2 pl. baixà.
Tel. 973 700 457



 Generalitat de Catalunya
Departament de Treball, Afers Socials
i Famílies
Secretaria d'Igualtat, Migracions
i Ciutadania

 Unió Europea
Fons social europeu
L'FSE inverteix en el teu futur



Ajuntament de Lleida